



### WHAT IS CARE MANAGEMENT?

Care Management is a new program available to patients living with one or more urologic conditions. This new program will provide you with an added level of support between office visits to help you stay as healthy as possible.

Under the guidance of your doctor, a dedicated CareHarmony care coordinator will monitor your day-to-day wellness and assist you with managing your health. Your care coordinator will be available 24/7 to answer questions related to your health or other needs, help coordinate appointments, assist with medication management, and give you the personal attention you deserve.

## A Helping Hand for Those Most in Need

### CARE MANAGEMENT PROGRAM



Should you have any questions, or if you would like to learn more about our program, please contact

**865-867-5066**

or visit us online at:

**[tnurology.com/caremanagement](https://tnurology.com/caremanagement)**

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# Helping You Better Manage Your Condition

## HOW YOU BENEFIT FROM CARE MANAGEMENT?

- Care Management extends your care outside of the four walls of your physician's practice to ensure that you maintain the best possible health
- A dedicated care coordinator that understands your complete medical history
- Access to health care assistance 24/7
- Personalized treatment plan created by your care team
- Help with all of your health care related tasks, such as scheduling appointments, requesting refills, and more
- Help with non-health care related tasks, such as arranging transportation, registration in available community programs, and more
- Coordination of care between your pharmacy, specialists, testing centers, hospitals, etc.

## WHAT DOES IT COST?

This service is covered by most insurances and is subject to your annual deductible and copay. If you have a secondary or supplemental insurance plan, your copay may be covered. It is best to review exactly what your insurance plan covers.

## OPT OUT ANY TIME

While you can only sign up for Care Management services with one of your healthcare providers, you are able to opt out any time—there are no strings attached.



Use the camera feature on your phone to scan the QR code for a short video about the CareHarmony and Tennessee Urology care management program.  
<https://uro.to/CH-TUA>

## SCENARIO: SCHEDULING AN APPOINTMENT WITH A SPECIALIST



**John Bloom**

A 77-year-old patient suffering from urinary problems, living home alone and enrolled in the Care Management program by his urologist.



**Jane (Care Coordinator)**

A veteran nurse with years of experience in a geriatric setting is matched with John based on his conditions and specific needs.



### JANE HELPS JOHN BY:

- Scheduling the appointment for John
- Following up with the specialist after the visit to update the treatment plan
- Helping check for drug interactions between John's new and existing medications
- Checking-in on John to make sure there are no issues with his new medication and treatment plan



## SIGNING UP IS AS EASY AS...

1

### Contact Us Today!

**Call 865-867-5066** to learn more about how you can benefit from this program and to gain answers to any questions you may have.

2

### Enroll in the Program

Consent to being a participant in the Care Management program. You can only enroll with one provider.

3

### Start feeling better

Upon signing up, your dedicated care coordinator will call you to discuss your health goals and build a treatment plan designed to help you get, and stay, as healthy as possible.

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